

UP AT THE O2 WHEELCHAIR CLIMB



Product Description

If you're looking for a wheelchair user activity in London that will get your heart pumping, then a wheelchair climb at Up at The O2 is the right activity for you. A specialised team of guides with the aid of a rope and pulley system will pull you up and over the walkway in our bespoke padded wheelchair. These climbs are run on set dates in the year and are very high in demand so allocation can go very quickly. For more information, please get in touch:

boxoffice@upattheo2.co.uk

Ticket Prices & Info

- Booking window for ticket sales go live on October 1st 2025 for 2026 dates. Date allocation is given on a first-come-first-served nature. We do not accept applications before the window opens.
- A ticket for the wheelchair climb event is £100 and includes capacity for one wheelchair user and up to 3 guests (non-assisted).
- Up to 6 additional tickets per climb can be booked.
- Additional tickets are £37 pp and can be purchased either in advance of the climb via Box Office or on the day via Reception desk.
- Climbs will take place on specific dates during the year.
- Climbs will take place from 9:00am.
- The climb experience can last up to 3 hours.

Operational Info

- A bespoke padded wheelchair will be supplied and used on the day.
- Wheelchair user will need to be able to self-transfer into the bespoke wheelchair. If that's not possible, a personal assistant or family member trained in manual handling can assist with the transfer. We provide a ceiling track hoist in Base camp and North Camp if required.
- Bespoke Wheelchair seat width: *45cm / 18inches*.
- Bespoke wheelchair seat depth: *40cm / 16inches*.
- Bespoke wheelchair frame width: *70cm / 28inches*.
- Bespoke wheelchair frame height: *99 cm / 39 inches* (from floor to the top of the back rest).
- Maximum weight: *18 stones (114kg)*.
- Participants will be provided with all equipment, including additional clothing if required as well as a full body harness which must be worn throughout the climb.
- Harness maximum waist measurement: *125 cm / 50 inches*.
- Harness maximum upper thigh measurements: *75 cm / 30 inches*.

Standard Cancellation Policies

- Tickets cannot be cancelled or rescheduled and are non-refundable once booked.
- In the event of wet weather conditions, climbs may need to be cancelled for safety reasons and will be rescheduled or refunded.

Guest climbers - General Terms & Conditions

- Minimum age: 8 years old
- Minimum height: 1.2m
- Maximum weight: not weigh more than 21 stone/130kg/286lbs
- Maximum measurements: maximum waist measurement 125cm, maximum upper thigh measurement 75cm.
- Adult to Child Ratio: 1 adult to 5 minors (8 – 17 year).
- Wear appropriate clothing for the weather.
- Please note that climbers will be required to wear our climb shoes so socks must be worn.
- Up at The O2 is not suitable for pregnant customers or customers with heart conditions.
- Climbers must not be under the influence of alcohol or legal or illegal substances: You will not be permitted to participate and will not be refunded.
- You must arrive 15 minutes before your climb time as latecomers cannot be admitted, rescheduled or refunded.
- Check website for more information.